



## RV Park Standard Operating Procedures

### Reservations:

The RV sites are intended for rent on a temporary basis and are available to active duty and their dependents, DOD civilians, reservists, retired active duty, inactive reservists, VHIC eligible veterans and caregivers with a VA-issued caregiver letter currently enrolled in the VA Program of Comprehensive Assistance for Family Caregivers.

The Onslow Beach Resort Peak Season is April 1 – October 31 each year. During this time reservations may be made for a period of 30 days, after 30 days the guest shall depart for 7 days before beginning a new reservation. Extensions without the 7 day check out maybe given based on availability and manager's discretion. During the nonpeak season of November 1- March 31 long term reservations may be made if space is available.

Reservations can be made Monday- Friday 0800-1800 and weekends 0900-1700. The reservation phone number is 910-451-7052. Reservations may be made according to priority level:

- Level 1 Priority: Active Duty may make reservations 20 weeks in advance.
- Level 2 Priority: Retired Military, VHIC eligible veterans and Caregivers may make reservations 18 weeks in advance.
- Level 3 Priority: Inactive Reservists and DOD employees may make reservation 16 weeks in advance.

### Pricing:

- Peak Season: \$37 per night. There is no weekly or monthly rate.
- Non-Peak Season: \$37 per night. 30 day rate of \$450.

### Cancellations:

Reservations require full payment at the time the reservations are made. Failure to complete payment will result in the reservation being cancelled. Cancellations shall be made 7 days prior to the date of arrival for a full refund to be issued. Cancellations made within less than a week of arrival will pay a minimum of 1 nights stay.

### Check-In and Check-Out Policy:

Check- In time begins at 1200 at the Onslow Beach Guest Services Office located at 275 Beach Rd. Camp Lejeune, NC 28547. Military identification and credit card placed on file is required at time of check-in. If after-hours check-in is required, the Host Camper on Duty will be available in Site 2 or Site 4. Check- Out time is no later than 1100. Any late check outs will be billed a 1 night service fee of \$37

### Patron Responsibilities:

Patrons must personally secure and safeguard their vehicle and any personal belongings. MCCA, the United States Marine Corps, the United States Government, and agents or employees are not responsible for safekeeping or as bailee of the patron's property. Patron vehicles will be located in an area open to all weather conditions and elements and an area that is utilized by other patrons. Patrons accept and "Assume the Risk" of negligence by other patrons; fire, theft, vandalism, acts of God and any other natural or man-made disasters that may cause damage to or destroy his/her property. It is advised that it is in the patron's best interest to maintain adequate



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fire, casualty, and liability insurance to insure against the risks described above at all times. It must be understood that any insurance coverage maintained by MCCC does not protect patrons or guests from loss or damage of personal property.

Guests are responsible for the upkeep of their assigned RV space.

All sewage lines must be raised off the ground, kept level, and secured tightly to prevent leaking. Sewage should not be able to travel upwards at any time. Water hoses should be in operable condition to prevent from any holes or leaks.

### Space Regulations:

Each space is only entitled to house one RV and two vehicles per space. Streets, driveways, and spaces should not house yachts, pontoons or boats, campers, sheds, tents, or unserviceable vehicles. A child shade tent is permissible. Boats and additional trailers shall be kept in the overflow parking area.

Each patron should be considerate of the overall appearance of the RV Park. Personal property must be capable of being stored within each patron's RV at any time. Personal items located on the outside of the guests' RV must be stored neatly under RV and should not be an excessive amount.

Non-RV household furniture, gymnasium exercise equipment (free weights are an exception), and animal cages are not permitted to be stored outside at any given time. Guests are not permitted to install permanent fences, outdoor appliances, tarps, or shading cloth. Mosquito netting is permitted. Temporary animal fencing (dog must be supervised outside) is allowed.

Clotheslines are permitted to hang in the space gazebo, but please make sure to bring down towels once they are dry.

Fire Pits, tiki torches, and contained fires are prohibited. Grilling is permitted, but shall not be done under any awnings or gazebos nor on any wood surfaces.

Propane tanks must be secured at all times to the RV or appropriate equipment. All propane tanks must be tightly secured to prevent leakage.

### Amenities:

- 30 amp/ 50 amp / 110 amp electrical outlets
- Water & Sewage available at RV spaces (not available at tent sites)
- Spectrum Cable
- Picnic table with gazebo at each space
- Bathhouse
- Coin-Operated Laundry Room
- Picnic Pavilion with charcoal grill
- Business Center inside Guest Services Office
- Dog Park



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- Army Corp. Fishing Dock within walking distance
- Host Campers on site for any of your after-hour needs

Spectrum cable boxes are provided to RV sites. The plastic box includes the cable box, remote, cable, instructions, and charger. If the cable box is not returned in the same condition it was provided to guest a \$50 replacement fee will be charged to guest's account.

### Quiet Hours:

Quiet hours are to be maintained between the hours of 2200 – 0700. Television and music should be kept at a subdued level at all times. Consideration for other patrons is expected.

### Pets:

Pets are allowed at the RV Park and on Onslow Beach in designated areas if they are in compliance with Marine Corps Order 1710.2. Pets must abide by the base breed restriction list. Unfortunately, we do not accept dog breeds; wolf-hybrids, Rottweilers, and Pit bulls, nor do we accept snakes, ferrets, insects, or any other exotic animals. Pets must be on a leash (no longer than 10ft) at all times, and they are not allowed to be outside RV units without supervision. No pet is allowed to be kept outside restrained to any object, left in a kennel, or unattended at any time. Pet feces must be picked up by pet owner.

A Dog Park is located behind the Bathhouse, and owners are asked to bring only well-behaved dogs to the park. Owners are responsible and assume any risks for their pets. Pet Beach is located to the right of the Turtle Trail Pavilion for leashed dogs.

### Trash Procedures:

Please remove all trash from around your assigned site. Do not leave trash, food, or fish waste outside of the RV. Trash should be placed in the dumpsters located behind the pavilion. This needs to be completed nightly to avoid attracting wildlife.

### Beach Rules:

Glass bottles and metal detectors are not allowed on the beach. Only authorized Onslow Beach vehicles are permitted to drive on the beach, in accordance with MCO 5090.111.

Onslow Beach is home to many wildlife, and we specifically cater to the Sea Turtle Program through the Endangered Species Act of 1973. Please be especially aware of the nesting and hatching season which occurs from May – October. Do not disturb the nests. If you will be out on the beach at night, you should only use a flashlight with a red filter.